

# User, Group and alias provisioning in a co-existence setup

## Overview

Special care has to be taken when provisioning users, groups(distribution lists) and aliases in a co-existence setup.

## Provision Users

### SkyConnect Users

- [Add a user on SkyConnect](https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#add-users) (<https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#add-users>) domain with **Class of Service or COS** (<https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#understanding-class-of-service-or-cos>) as skyconnectusercos
- Create contact id for that user on O365

### O365 Users

- Create a user id in O365.
- [Create the same user on SkyConnect](https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#add-users) (<https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#add-users>) with the **Class of Service or COS** (<https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#understanding-class-of-service-or-cos>) set as O365.

## Provision Groups or Distribution lists

### SkyConnect Groups

- [Create a group on SkyConnect](https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel) (<https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel>) domain and **add members** (<https://docs.mithi.com/home/how-to-manage-group-members-in-skyconnect#add-members-manually>)

- . Members can be users hosted on SkyConnect, O365 or any external user id.
- Create a contact id for that group on O365

## O365 Distribution list

- Create a distribution list on O365 and add members. Members can be users hosted on SkyConnect, O365 or any external id.
- [Create a group with same id on SkyConnect](https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel) (<https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel>) and set COS as O365.

## Provision Alias

### SkyConnect Alias

- [Add an alias id for a user](https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#add-users) (<https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-one-at-a-time-in-skyconnect#add-users>) on SkyConnect domain
- Create a contact id for that alias id on O365

### O365 Alias

- Add an alias id for a user on O365.
- [Create a user](https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-in-bulk-using-the-skyconnect-admin-panel) (<https://docs.mithi.com/home/how-to-provision-users-and-update-user-properties-in-bulk-using-the-skyconnect-admin-panel>) with same id on SkyConnect and set COS as O365.