Product Specifications

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Product Suite

Email (https://docs.mithi.com/home/skyconnect-product-specifications#email-application-specifications)
Contacts (https://docs.mithi.com/home/skyconnect-product-specifications#contacts-application-specifications)
Calendar (https://docs.mithi.com/home/skyconnect-product-specifications#calendar-application-specification)
Chat (https://docs.mithi.com/home/skyconnect-product-specifications#chat-application-specifications)
Cloud Storage (https://docs.mithi.com/home/how-to-manage-quota-or-storage-used-by-the-skyconnect-domain)

Access across devices (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers)
Centralized administration (https://docs.mithi.com/home/how-to-use-the-admin-panel-of-skyconnect)
Email archiving with Vaultastic (https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect)
Advance integrations with enterprise systems (https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#4-integration-with-in-house-application-servers-such-as-sap-hrms-erp-etc)
Co-existence solutions (https://docs.mithi.com/home/how-to-integrate-skyconnect-with-your-setup#3-co-existence-setup)
Inbound and Outbound mail protection using SecureMailFlow (https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect)

Services

24/7 email and telephonic support
On-boarding consultations
Easy to use data migration tools (https://docs.mithi.com/home/how-to-migrate-user-data-in-skyconnect)
Data residency regions
99.9% up-time guarantees

SkyConnect Security Shield (across all applications)

S/MIME Encryption
TLS server to server encryption
Secure access protocols
Forgot pass application with OTP support
Secure access via password policies (https://docs.mithi.com/home/how-to-configure-password-policies-in-skyconnect), account lockout (https://docs.mithi.com/home/how-to-configure-account-lockout-in-skyconnect), Captcha for web client login page

Email application Specifications

Access

Secure and easy to use web client accessible from all popular browsers (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) and various devices (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-email-application-with-various-devices)
Secure IMAP and POP access from Desktop and Mobile clients (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-skyconnect-with-desktop-mobile-clients-and-browsers)

Email application security

SecureMailFlow (https://docs.mithi.com/home/what-is-secure-mail-flow-service-in-skyconnect)

Support for Multiple domains in a single organization
Spam Protection • 99.9% spam detection • 0.003% false positives • Reputation based scanning
Virus Protection • 100% virus protection guarantee
Ransomware and malware protection • 100% malware protection
DDOS protection
DLP - Inbound protection (https://docs.mithi.com/home/data-leak-prevention-in-skyconnect#data-leak-prevention-for-the-inbound-mail-flow) • Tag, encrypt, auto notification or auto bcc for all or selected recipients of domain.
Facility to trace incoming and outgoing mail (https://docs.mithi.com/home/how-to-track-mail-flow-using-logs-in-the-secure-mail-flow-console)

Quarantine management (https://docs.mithi.com/home/how-to-search-through-the-quarantine-using-the-secure-mail-flow-console)
End user spam digests (https://docs.mithi.com/home/how-to-manage-quarantined-messages-from-daily-email-digest) • Daily digests • Release mail from quarantine • Whitelist ids

Others

Email archival using Vaultastic (https://docs.mithi.com/home/how-to-enable-archive-using-vaultastic-in-skyconnect)
DLP using advance mail policies (https://docs.mithi.com/home/how-to-configure-mail-policies-in-skyconnect)
Access control for POP, IMAP (https://docs.mithi.com/home/how-to-control-the-end-user-access-to-their-mail-boxes)

Application features

Footers
Distribution Lists (https://docs.mithi.com/home/how-to-provision-groups-or-distribution-lists-using-the-skyconnect-admin-panel)
Cloud Storage management
Quarantine management (https://docs.mithi.com/home/using-the-quarantine-management-console-for-end-users)
Role based administration
Vacation replies (https://docs.mithi.com/home/how-to-set-vacation-reply-of-a-user-using-the-skyconnect-admin-panel)
Threaded conversations
Powerful Search

Web client features

Inline attachment viewing (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)

Canned responses (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Signatures (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Filters (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Local language support (https://docs.mithi.com/home/how-to-access-email-using-baya-v3-web-client#using-the-email-application-in-baya-v3%C2%A0)
Responsive UI - desktop and mobile browser support
Tight integration with calendar, tasks, setting and contact applications

Usage Limits

Max mailbox size	1000000 mail or 25 GB
Message size	30 MB
Attachment size	10 MB
Number of Attachments	15
Recipients per message	200
Total messages per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 500* Power Users: 5000*
Total recipients per day (from 00:00 mid-night to 23:59 server time)	Normal Users: 1500* Power Users: 15000*
Max number of power users per organization	3
Queue lifetime for external mail	2 days
Mail lifetime in quarantine	15 days
POP download limit	30 days

Data transfer using IMAP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB *
Data download using POP per user per day (from 00:00 mid-night to 23:59 server time)	2.5GB *

*Continued data transfers over the specified limits will cause the access to the services to be automatically disabled.

Contacts Application Specifications

Access

Access using web client supporting all popular browsers (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) and various devices (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-contacts-application-with-various-devices)
Secure LDAP connection

Application security

Secure access using the LDAP protocol
Secure web client access

Features

Global Address book
Import
Export
Search
Auto-lookup from integrated applications

Web client features

Global Address books
Personal Address books
Search (https://docs.mithi.com/home/how-to-access-contacts-using-baya-v3-web-client)
Distribution lists
Personal Groups
Automatic collection of email addresses

Calendar Application Specification

Access

Access using web client supporting all of the popular browsers (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-baya-v3-and-admin-panel-with-various-browsers) and various devices (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-calendar-application-with-various-devices)
Secure access using CalDav

Features

Calendar management - add / delete calendars
Calendar sync across devices
Calendar invites to domain and external users
Calendar Sharing & subscription
Export calendar data

Web client features

Schedule meetings & events (https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client)

Share and subscribe to calendars (https://docs.mithi.com/home/how-to-access-calendar-using-baya-v3-web-client)
Calendar invites
Export calendar data

Chat application specifications

Access

XMPP clients (https://docs.mithi.com/home/faqs-on-administration-in-skyconnect#compatibility-of-chat-application-with-various-devices)

Features

P2P chat
Auto chat transcripts to email
Presence